



Terms and conditions

Please read the following terms and conditions carefully before confirming your booking. May you have any question, do not hesitate to contact us directly : taruzar-gozo@gmail.com

General

- The minimum stay at Ta'Ruzar is
- 3 nights from January till May and from October till December
- 5 nights from June till September.
- Check-in is anytime after 15:00
- Check-out time is 10:00am and prior. Late check-out at 17:00 is possible, if available, at the cost of 150€. Contact us directly to request.
- Additional beds can be used on request at an extra cost 20€ per day extra per bed

Access to property from the management

During your stay the management may need to access the property for various reasons, mainly for any maintenance issues and pool cleaning. You will be noticed in advance of the date and time of the maintenance, at any reasonable time.

Included in your holiday

The accommodation rates include :

- Self-catering occupation of the accommodation as described in the individual accommodation description.
- Bed linen all year round and blankets for each bed
- Bath and hand towels (It is not permitted to use bath towels for the pool or beach. We suggest you bring beach towels).
- Utilities such as water, electricity and gas (ACs, washing machine and dryer are monitored by a coin meter)
- Weekly maid service on bookings exceeding 7 nights stay.
- Free Wi-Fi

Handing over of Keys

The manager will be expecting you in the house or at a nearby meeting point to show you the house and give you the keys.

Before departure, kindly leave the keys on the dining table. All windows shall be closed and lights switched off.

Parties

- No parties are allowed in the farmhouses and the maximum number of persons booked is not to be exceeded unless this is approved by the owner. In case of breach of this condition, the manager reserves the right to request that the farmhouse be



vacated and payments effected for the remaining nights will be lost.

- Loud music is not allowed.

Payment and deposits :

- A non-refundable 25% deposit via Paypal, bank transfer, credit card or cash is required to secure the booking.
- Full payment of the remaining balance shall be paid at the latest 30 days before the arrival date.
- 7% VAT is included in the price.
- Damages to property and contents are the sole liability of the tenant. A 500€ deposit against damages will be requested upon arrival. The deposit can be paid by cash or cheque and will be refund within 3 days from check out if the following conditions are met :
 - No damage is done to the property or its contents, beyond normal use.
 - All waste were removed from the house and disposed of in accordance with local regulations.
 - All dishes, crockery and glasses are clean.
 - No linens are lost or damaged
 - The guests are not evicted by the owner (or representative of the owner) or local law enforcement.

Cancellation policy

You may cancel your booking once it has been confirmed. The cancellation request shall be sent by email to taruzargozo@gmail.com. Any deposit and balance paid cannot be refunded for any reason.

Special COVID 19 cancellation policy

In case of national lockdowns or flight cancelations due to Covid, any amount already paid will be kept as credit to be used within one year from the checking date.

Eco-awareness

- 0,5€ per night Eco Tax contribution is to be paid cash upon arrival.
- In order to prevent abusive use of electricity, all ACs as well as washing machine and dryer are monitored by a coin meter.

Pets

Pets are not allowed in the property in order to keep it allergy-free for the next guests.

Smoking

Smoking is not allowed inside the property; it is allowed in any outside area in the



house. Ashtrays are provided in the kitchen.

Complaints and problems :

- In the unlikely event that you have any reason to complain or experience any problems with your stay, you must immediately inform us so we can start fixing the issue straight away.